

General Data Protection Regulation



The Challenge

In today's digitally connected, hybrid organizations, the landscape of systems actively holding, transferring and processing personal data is vast and complex. As the regulation brings new and strict enforcement powers for regulators with respect to personal data, ensuring you are taking the right steps towards GDPR appropriate security controls and practices requires expertise, resource and understanding beyond internal capability.

The Solution

Secureworks security and privacy risk management experts partner with your organization to accompany you on your journey and ensure you are taking a pragmatic and risk-based approach to GDPR data security compliance.

The GDPR focuses on personal data protection: the right governance structure, policies and operational security practices, as well as processes for monitoring, detection and response. Organizations without a proactive, comprehensive information security program will struggle in their compliance journey, and risk susceptibility to data breaches, which could incur financial penalties, possible damage to their brand, or worse, loss of data processing rights.

What is GDPR?

GDPR stands for General Data Protection Regulation, the most comprehensive overhaul of European data protection rules in more than twenty years, and perhaps the most significant regulatory framework to hit organizations since the Sarbanes-Oxley Act of 2002. Its purpose is to replace the varying implementations across Europe of the earlier European Union Data Protection Directive with a single, harmonized EU regulation. The intended outcome is a standardized set of expectations for an organization's management and protection of personal data for employees, customers and other applicable data subjects.

GDPR compliance became mandatory on 25th May, 2018, and while it is clearly EU focused, it is not limited to organizations based in the EU. Strict enforcement powers for regulators and

new requirements including privacy by design and default, defined penalties and fines, and mandated breach notification within 72 hours of detection will impact organizations and their personal data security strategy.

What is the GDPR Framework and Path to Compliance?

Unlike many checkbox-driven compliance programs, the GDPR is a risk-based framework. Because it covers personal data, the GDPR focuses on having the right governance structure, policies and operational practices, as well as processes for monitoring, detection and response. These are important implications for an organization's information security practice, and it's essential that all organizations impacted by the GDPR are prepared.

GDPR: At a Glance

- Requirements impacting information security including privacy by design and default, data portability and the right to erasure
- 72 hours to report a breach to the regulator after discovery
- Fines as high as 4% of global annual turnover, or €20 million, whichever is greater

While most organizations will have to implement some changes to become compliant, some will be able to take partial advantage of existing compliance with other mandates and frameworks, such as ISO 27001 and PCI, by extending those measures to the protection of personal data. However, despite having achieved compliance with other mandates, further work could still be required to comply with the GDPR.

The Secureworks Approach

In order to help organizations identify gaps and remediate to meet GDPR data security mandates, Secureworks has developed a four-step approach:

- **Know Your Data.** Understand and identify the scope of the GDPR's data security requirements for your specific operation
- **Assess Current State.** Assess the current state and identify gaps in your current operations and practices
- **Build the Program.** Build the right people, process and control strategies to meet the GDPR's data security mandates
- **Test, Operate and Manage.** Test, operate and manage in line with the GDPR data security requirements, and remove the workload from the security function, allowing security and privacy to be a business enabler

Secureworks GDPR Solutions

Secureworks partners with your organization to accompany you on the above four-step journey and to help ensure you are taking a pragmatic and risk-based approach to GDPR data security compliance. At any point in your organization's progress towards GDPR compliance, our trusted GDPR practitioners*, risk and security experts can advise you of the scope of data impacted by the GDPR, assess your current state, and define, build and help realize a target state that suits your organization. Once implemented, the Secureworks portfolio of services also helps you continuously test, operate and manage your security operations and incident response processes to help ensure they remain compliant with the GDPR.

Know Your Data, Assess Your Current State & Build the Program

Secureworks GDPR Advisory Services

GDPR Preparatory Workshop

The challenges of beginning your GDPR journey may be diverse. You may not know where to begin; you may not have the resources to navigate or act on the regulation. In today's digitally connected, hybrid organizations, the landscape of systems actively holding, transferring and processing personal data is vast and complex. To help you, the GDPR Preparatory Workshop is designed to enhance your understanding of the regulation and its scope (particularly as it pertains to your environment).

* To better advise you and ensure you have the guidance necessary to navigate the regulation, our GDPR Practitioners and risk management consultants have gone through a GDPR training course provided by IT Governance (ISO 17024-certificated).

Through collaborative sessions, we:

- Discuss and provide an overview on GDPR, potential obligations and best practices, and how they apply to your environment and your security program.
- Guide a high-level assessment and discussion around your existing controls
- Consult on program strategy to help achieve and maintain compliance with GDPR data security requirements.

What do we help you answer?

- Which of my data and systems fall within the scope of the GDPR's data security requirements?
- How will the data security changes required for the GDPR affect my organization?
- What initiatives should I prioritize in my security program to align with new data security requirements?

GDPR Controls Assessment

A Secureworks GDPR Controls Assessment engagement enables your organization to understand its current state of compliance, and identify gaps in security practice against the GDPR.

GDPR's risk-based approach means that there is no single set of security processes, policies and technical controls for organizations to enact. Secureworks experts utilize a risk-based assessment framework, based on a robust understanding of the GDPR principles and requirements, and industry best practices to check your current controls across critical data security domains.

What do we help you answer?

- What are my current security gaps and weaknesses with respect to the Regulation?
- How prepared is my organization's security for the GDPR?
- How should you prioritize the implementation of data security controls to comply with the GDPR?

GDPR Support Retainer

Following the GDPR Preparatory Workshop or Controls Assessment, our experts can provide advisory, design and remediation support. The Compliance Support Retainer can be leveraged for highly tailored consulting services that help you address your specific GDPR requirements, enabling your organization's privacy and security program for GDPR Compliance.

Test, Operate & Manage

The broader portfolio of Secureworks services can help you continuously test, operate and manage your program, to help ensure your security operations and incident response processes remain compliant with the GDPR.

Testing & Hunting

To help you test, operate and manage your on-going compliance, Secureworks provide a range of technical and specialized consulting services to help you check your posture and conduct program assurance. This includes a suite of [Adversarial Security Testing](#) and [Proactive Incident Response](#) services to test system security, detection, and incident response capabilities, exercise and train your incident response teams, and [hunt for targeted threats](#). These engagements are designed to provide your organization with assurance or highlight any new or further gaps requiring remediation.

What do we help you answer?

- Are my organization's current personal data processing activities and measures resilient?
- Is the technical configuration of our systems hosting personal information secure and free of vulnerabilities?
- Have we identified and tested the scenarios in which personal data can be compromised from our key systems and have we put controls in place to address those scenarios?
- Do our current processes adequately and appropriately fulfill the GDPR data security requirements?
- How would our current personal data breach processes perform, and do they meet GDPR requirements for breach notification within 72 hours of detection?
- Can our current systems storing personal data withstand a targeted attack?

Secureworks Monitoring, Detection and Response Solutions

In addition to Advisory and Consulting Services, Secureworks offers a portfolio of Monitoring, Breach Detection and Response products and services to support the ongoing management and operation of information security best practice. The GDPR mandates that organizations have the right technical controls and processes to detect and respond to a personal data breach and, in certain instances, to share a formal report of the breach with the regulator within 72 hours of detection. We provide the managed service required to address the GDPR requirements for breach detection and response.

Managed Security Services

Secureworks [Managed Security Services](#) are designed to help organizations meet these specifications and better detect, validate and respond to a personal data breach across their infrastructure, whether on-premise or in the cloud.

With global visibility across more than 4,000 customers, once a threat is discovered, we use that knowledge to protect all our customers, making us collectively smarter, exponentially safer. Our Secureworks Counter Threat Platform™ (CTP) simplifies your security operations, so you can see more, know more and do more by connecting vast amounts of data across your existing security investments. Analyzing ~290 billion security events per day, CTP detects threats with high fidelity and provides you with actionable guidance to remediate.

Incident Response

Our Incident Response practice provides rapid containment and eradication of threats, minimizing the duration and impact of a security breach to your organization. Leveraging our cyber Threat Intelligence and global visibility, we can help you prepare for, respond to and recover from even the most complex and large-scale security incidents.

Our Incident Response experts understand that you have compliance obligations surrounding a breach. We help your compliance, privacy and legal teams make sense of the impact that the breach had, so intelligent decisions can be made to meet your obligations.

- [Incident Response Retainer](#)
- [Proactive Incident Response](#)

SOLUTION BRIEF

Service Offering	Methodology Stage	Service Features
GDPR Preparatory Workshop	Know Your Data	<ul style="list-style-type: none"> Identify privacy data management systems potentially in scope (Personal Data information) Identify third party data processors Identify information governance
GDPR Controls Assessment	Assess Current State	<ul style="list-style-type: none"> Gap analysis against GDPR data security requirements Policy and architecture reviews Risk-based prioritization of gaps to remediate and recommendations
GDPR Compliance Support Retainer	Build the Program	<ul style="list-style-type: none"> Define improvement program to address gaps identified Extend existing privacy information management system or build the system (strategy, policies, procedures, roles and responsibilities, privacy by design methodology, training) Implement technical controls for data management and security, monitoring and detection, response and remediation
Test & Exercise	Test, Operate and Manage	<p>Investigate and highlight critical vulnerabilities in systems and processes collection, storing and sharing personal information, and remediation support.</p> <p>The Secureworks advisory, strategic and technical consulting portfolio is leveraged to help test and assure the GDPR program:</p> <ul style="list-style-type: none"> Secureworks Adversarial Security Testing includes penetration tests, application security testing, Red Team testing and more to test the security of systems that handle personal data and their defenses Secureworks Incident Response perform incident response testing of organization's personal data breach handling process and notification procedure Secureworks consultants perform Controls Assessments to test GDPR controls and identify areas of non-compliance before a formal audit takes place
Monitoring, Detection & Response Solutions	Test, Operate and Manage	<ul style="list-style-type: none"> Data breach management – monitoring, detection and response Incident Response Retainer Vulnerability management – scanning and remediating vulnerabilities on the systems holding personal information

Privacy Data Security

Data Privacy is at the forefront of regulatory bodies across the world. GDPR is one of many emerging regulations around the globe. Incorporating data privacy mandates into a security program adds an additional layer of complexity to any security program. In addition to GDPR, ask our experts about the other emerging data privacy regulations we can support you with.

Why Secureworks

Together or individually, the Secureworks portfolio of services and expertise combine to support you on your journey to compliance. We help you navigate the complexities of new Privacy Regulations and data privacy risk in our digitally connected world, enabling your unique business objectives and needs, strengthening your security posture and technical personal data security, and implementing effective data breach capabilities.



For more information,
call **1-877-838-7947** to
speak to a Secureworks
security specialist.
secureworks.com

About Secureworks

Secureworks® (NASDAQ: SCWX) is a leading global cybersecurity company that protects organizations in the digitally connected world. We combine visibility from thousands of customers, aggregate and analyze data from any source, anywhere, to prevent security breaches, detect malicious activity in real time, respond rapidly, and predict emerging threats. We offer our customers a cyber-defense that is Collectively Smarter. Exponentially Safer.™