

Secureworks client portal

Powered by the Counter Threat Platform™ (CTP)

Do you know what is happening in your network right now – in real time? Our clients do.

See security events they flow through your network in the Secureworks Client Portal. With the Real Time Event Viewer, the Secureworks Client Portal provides real-time visibility for your entire IT infrastructure for threat detection and prioritization.

The Secureworks Client Portal provides you with a complete view into your security and compliance posture with advanced reporting functionality integrated across all of our Managed Security and Threat Intelligence services. The Secureworks Client Portal closes the loop of people, processes and technology in one easy-to-use interface. With 4,400 clients in more than 61 countries, the Secureworks Client Portal is an extension of our clients' security operations and connection to our SECURITY Operation Center (SOC).

Powered by Secureworks Counter Threat Platform: The Counter Threat Platform (CTP) is Secureworks' proprietary managed security services platform. With a multi-tenant, distributed architecture, the CTP analyzes billions of events and applies intelligence to protect your organization from emerging threats. CTP can also adapt to your changing security and compliance needs.

Get quick snapshots of what is happening in your network: The dashboard provides you a snapshot of what's transpired in your network since you last logged into the Client Portal. You also have the flexibility to view information such as top events, attacks and severity levels to create your personalized dashboard based on the information you would like to see first.

Stay informed with the latest security trends: The Secureworks Client Portal is a powerful tool to help you stay informed on the latest news and trends in the security landscape.

Present targeted information to your board of directors: This report provides specific compliance information for use in

presentations to the board of directors, so you always have the right information to present at the right time.

Manage all of your assets in one place: View all of your managed and monitored assets and oversee the health of your managed and monitored devices.

Finding events using a variety of search criteria: With Events Search, you now have a critical capability to investigate incidents quickly and efficiently.

Cloud: The Secureworks Client Portal enables you to use the Amazon Web Services (AWS) cloud computing service to manage your virtual counter-threat appliances.

Secureworks Mobile App tied to Client Portal

The Secureworks Mobile App is tied to the Secureworks Client Portal so you can find and view your tickets whether you are on the go or sitting at your desk. You can now quickly review your security incidents, decide on next steps and share the most relevant information with your teams – all without calling the SOC.

The Secureworks Client Portal goes beyond ticket management

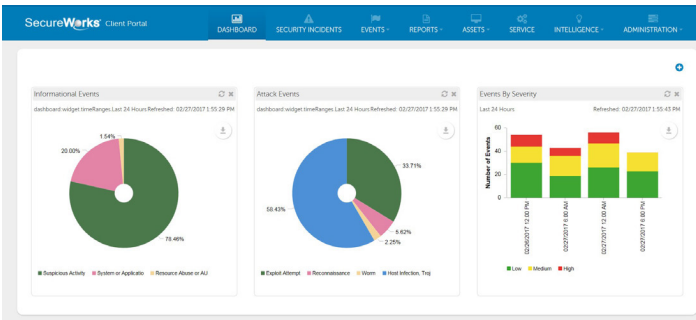
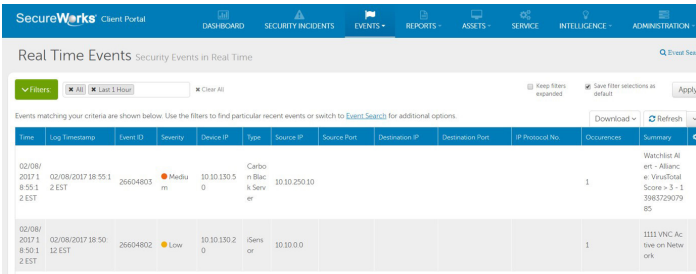
Thousands of clients around the world use the built-in tools of the Secureworks Client Portal to have full visibility into their current security and compliance data.

The Secureworks Client Portal provides you the flexibility of creating your own customized reports. The portal enables you to view, create and edit reports with customizable data visualizations and point-in-time snapshots, and is complemented with historical trending data across multiple security metrics.

Develop your Secureworks Client Portal knowledge

With Secureworks Client Portal, you will be unlocking the power of CTP and enhancing your security posture. SecureWorks offers a wide range of training options to build your skills and establish yourself as a Client Portal expert.

- Attend one of our webinars to learn more about the key features of the Secureworks Client Portal.
- Attend a training class through our Learning Center exclusively for Secureworks clients. We have a wide assortment of classes that can assist you to quickly become a Secureworks Client Portal expert.
- Attend our annual conference in Atlanta, exclusively for clients, and hear about new innovations that are coming soon for the Secureworks Client Portal.



Reporting tools

- **Change management report:** This report summarizes the activity detected on your managed infrastructure in two phases: a summary of signature changes to the iSensor, and a summary of modifications to managed devices (the number of new signatures deployed and number of changed signatures).
- **Service review report:** This collection of reports provides an overview of the value delivered by Secureworks. Various data points and trends are used in conjunction with internal metrics to track to your security objectives.
- **Ticket summary and detail report:** Use the Ticket Summary report to create a customized summary of incidents, service requests and change requests. Sort the completed report to easily view different ticket types, statuses and close codes, and to quickly identify tickets needing urgent attention.

¹ "Predicts 2016: Threat and Vulnerability Management," <https://www.gartner.com/doc/3175118/predicts--threat-vulnerabilitymanagement>, (Dec. 4, 2015)

For more information, call 877-838-7947 to speak to a SecureWorks security specialist.
www.secureworks.com

Corporate Headquarters

United States

1 Concourse Pkwy NE #500
Atlanta, GA 30328
+1 877 838 7947
www.secureworks.com

Europe & Middle East

France

8 avenue du Stade de France
93218 Saint Denis Cedex
+33 1 80 60 20 00
www.secureworks.fr

Germany

Main Airport Center,
Unterschweinstiege 10
60549 Frankfurt am Main
Germany
069/9792-0
www.dellsecureworks.de

United Kingdom

UK House, 180 Oxford St
London W1D 1NN
United Kingdom
+44(0)207 892 1000
www.secureworks.co.uk

1 Tanfield
Edinburgh EH3 5DA
United Kingdom
+44(0)131 260 3040
www.secureworks.co.uk

United Arab Emirates

Building 15, Dubai Internet City
Dubai, UAE PO Box 50011
00971 4 420 7000

Asia Pacific

Australia

Building 3, 14 Aquatic Drive
Frenchs Forest, Sydney NSW
Australia 2086
1800 737 817
www.secureworks.com.au

Japan

Solid Square East Tower 20F
580 Horikawa-cho, Saiwai-ku
Kawasaki, 212-8589
Japan
81-(44)556-4300
www.secureworks.jp